

FAQs



ACTION REQUIRED BY 5PM ON MONDAY 24TH SEPTEMBER

1. Does an Unlimited EC Event Pass replace my TEAP/Annual Pass?

Yes. But a 2019 Unlimited Pass gives you significantly more than any previous pass has done.

2. What about my team, or my partner?

Can I bring them to any events?

You have three options for your team:

a) Buy multiple Unlimited EC Event Passes.

The good news is that **second and subsequent Unlimited EC Event Passes are half, half price (i.e £499^{+VAT}) when purchased before 5pm on 24th September.** The only criteria for the half price offer is that the person you buy for must work in your business i.e be on payroll or be your life partner.

b) **Buy them their own ticket for individual events** – you will be able to purchase additional ‘one-off’ tickets to individual events for staff etc. as and when you need them, but if they want come to at least two events during the year then you’ll be better off getting them their own Unlimited EC Event Pass whilst it’s on the half price offer.

c) Get them to watch the Livestream or the recordings which you’ll have access to with your Unlimited EC Event Pass.

3. Can I buy individual tickets for any of the events?

Yes.

Tickets for the Celebrity Success Summits will cost £249 ^{+VAT}

Tickets for Nigel’s Masterclasses will cost £999 ^{+VAT}

Tickets for The Implementor will cost £499 ^{+VAT}

So if you bought individual tickets for each event, you’d spend £5,290 across the year and you wouldn’t get access to the Wednesday Workshops and Pi Journeys as these are only available to Unlimited EC Event Passholders.

The reality is that if you’re planning to come to just one of Nigel’s Masterclasses OR two of the Celebrity Success Summits next year then you’ll be better off getting an Unlimited Pass because then you get everything – including the Livestream and recordings.

4. I’m an EC member, can I still come to the Celebrity Success Summits?

Yes – but you will need to buy either an individual ticket OR an Unlimited EC Event Pass.

5. Is my EC Membership included as part of my Unlimited EC Event Pass?

Yes – standard Essential Membership is included (if you're Programme, Inner Circle, Mastermind or Top One Percent, your subscriptions are not included).

6. Is there a VIP version of the Pass?

Yes. It's pretty cool and comes with some major benefits. VIP passholders will get:

1. Copies of all the **slide-decks**
2. **Priority seating** at all Events
3. An **exclusive VIP lunch** in a separate room at the Celebrity Success Summits...
4. ...at which you'll be **joined for lunch by our Celebrity Guests**

AND

5. You'll get **photos with celebrities**.

VIP Passholders are the only people who will get photos with our Celebrity Guests

6. In addition, there's a very **special VIP exclusive 2-day event in December 2018**, led by Nigel. Only VIP Pass Holders will be eligible to attend **'Planning Properly So 2019 Is Your Best Year Yet.'**

AND

7. VIP Passholders will be able to **access the Livestreams and/or recordings on THREE separate devices** - not just one - making it much easier to involve and engage your staff throughout the year.

Your VIP Upgrade is just £399^{+VAT} when you purchase at the same time as your Unlimited Pass. It will cost £499^{+VAT} if you purchase later on.

7. How can I get a VIP Pass?

Immediately after you've bought your Unlimited EC Event Pass you'll have the option to upgrade it to the VIP option on the 'thank you' page.

8. If I get a VIP Pass, can my partner/team members pass also be upgraded?

Yes. They can upgrade to VIP for half of half price (i.e. £199^{+VAT}) providing you do so before 5pm on 24th September.

9. I'm a Ludify, Mastermind or Inner Circle member, do I still have to pay for VIP?

No – but you do have to purchase your Unlimited EC Event Pass. Once you've done that you'll be automatically upgraded to VIP.

This only applies to 2019 Ludify, Mastermind or Inner Circle members.

If you invest in a VIP upgrade and then subsequently join Inner Circle, Mastermind or Ludify for 2019, you will receive a full credit for your VIP upgrade against your subscription.

10. Can my team watch the Livestream on my login so I only need one pass?

Yes. Every Unlimited EC Event Pass comes with ONE Livestream licence which you could share with your team. **It can only be used on ONE device at any one time, unless you have a VIP Pass in which case your license covers THREE devices.**

If you (or your staff) want to watch on multiple devices you'll want to purchase a VIP Pass.

11. You said the Celebrity Success Summits are 24-hour events – what if I can't be there the night before, what will I miss?

They're actually going to be 22 hour events! Unlike previous 'National Events' the Celebrity Success Summits will start at 7pm on the night before with a substantive, content-rich, presentation from Nigel. This content will be an integral part of the event. It will be Livestreamed and a recording of it will be available to all Unlimited EC Event Passholders.

The presentation will be followed by an informal Q&A and, of course, the bar will be open and you'll be in the company of hundreds of your fellow EC'ers, so plenty of opportunity to catch-up, network, make new contacts and even do deals.

12. How long will the recordings be available for?

Recordings of all the individual sessions from each Celebrity Success Summit and from Nigel's Masterclasses will be available for at least three months after the event. The recordings will normally be made available within two weeks of the event.

The Wednesday Workshop recordings and the Pi Journey recordings will remain available to Passholders for the whole of 2019.

13. What's happening to all the courses that EC has run previously?

For 2019, we're making much of the learning available via the Wednesday Workshops with Nige and via the Proper Implementation Journeys. This means you or your staff can access training from your home or office (meaning you save time and money with no travel and significantly reduced time away from work) AND the focus can be much more on implementation.

14. Why the shift from being in the room?

There are 3 reasons why we're shifting the focus of The Academy away from 'in the room' courses' and embracing Livestreaming and making recordings available:

1. You can't be 'in the room' all the time. You have a business to run and only making training and cutting edge content available 'in person' is depriving you. You're missing out. Our plans for 2019 will fix that.
2. Whilst the number of registrations was up this year, the number of attendees overall was down. In other words, a lot of people wanted the training but didn't get it. Our plans for 2019 will fix that.
3. By having seven B-I-G events next year (4 x Celebrity Success Summits and 3 x Nigel's Masterclasses) you can be 'in the room' for the events that matter most. The ones that will make the biggest difference.

Come to them all and it's 10 days 'in the room', out of your business, nourishing and growing you. Spread, as they are, across the year, that's a perfect balance.

15. How much are the Registration Fees?

Providing you book your place in advance, there are NO Registration Fees for any events next year. (Passholders must register at least 28 days ahead of the event to qualify for free registration).

16. Do I still have to register my place even though there's no registration fee?

Yes. You MUST register ahead of time for our Celebrity Success Summits, Nigel's Masterclasses, The Implementor and the Proper Implementation Journeys.

You don't have to register for the Wednesday Workshops with Nige or for any of the Livestreams.

Our big events will be held at external venues next year and so we'll have to confirm numbers for printing, catering etc. with the venue. We also have to manage capacity. For both these reasons, you MUST register at least 28 days in advance in order to claim your 'Registration Free' place. If you turn up on the day without having registered in advance you should expect to NOT be able to gain access.

17. What happens if I can't make it to an event that I've registered for?

Providing you cancel at least 4 weeks ahead of the event it's no problem – and we will remind you 5-6 weeks before about the cancellation window closing if your plans change and you can't come. If you're a 'no show' on the day though then you will be liable for the £99 'No Show Fee'.

To be clear we don't want to charge No Show Fees and we will remind everyone who has registered in plenty of time so you can cancel - for free -if you're unable to make it.

18. Can I cancel my place at an event if I need to?

Yes. Unlimited EC Event Passholders MUST cancel their place if they are unable to attend or else you may be charged. Providing you cancel at least 4 weeks ahead of the event there will be no cost/charge for cancellation.

If you cancel LESS than four weeks from the event then you will be liable for a £99 'No Show Fee'. This is necessary because we will be contracted with the venue and also you will be taking a place that we could otherwise have sold at full price.

Every time you register for an event you will have to tick a box agreeing to the following:

"I understand that I can cancel this booking up to 4 weeks in advance of the event with no penalty, however if I cancel the booking LESS THAN 4 weeks from the event, or I do not show up on the day then I understand and agree that I will be charged a No-Show fee of £99^{+VAT}."

19. Are the events being held at EC HQ or at hotels/external venues?

The Celebrity Success Summit and Nigel's Masterclass events will be held at external venues at or near the NEC in Birmingham.

All other events will be held at EC HQ.

20. Do I get the recordings of all the events?

Yes. All Unlimited EC Event Passholders will have access to recordings of all events and workshops (except The Implementor).

21. If I buy the Livestream Only pass, can I upgrade it later to an 'In-Person' pass?

Yes. But until 24th September an In-Person pass costs the same as a Livestream only pass so you might as well get the In-Person Pass now!

22. Do I get the Livestreams and the recordings with an 'In-Person' pass?

Yes.

23. Can I get a photo with any/all of the celebrities?

Yes. There will be photos but only VIP passholders will have a photo with each celebrity. If getting a photo is important to you then you should upgrade to VIP.

24. When can I register my place at the events?

Registration for all 2019 events will open in November.

A full schedule/calendar of events is on the inside cover of this booklet and every Unlimited EC Event Passholder is GUARANTEED a place at any/all events providing you register for that place before the end of December 2018.

25. If I choose to pay monthly, can I stop my payments before 12 months is up?

No. You will be contractually obliged to fulfil all 12 payments.

26. Can I get my money back or cancel my Pass?

No. All Unlimited EC Event Passes are non-refundable.

27. Why should I buy now when the events don't start until January?

Three reasons:

Firstly, the very special price (which is half the price it will be in January) is only available now. If you choose to wait you'll pay considerably more money.

Secondly, Passholders are only guaranteed a place at every event they want to attend when they register before the end of December – and you have to already have your Pass in order to register for any/all events.

And thirdly, the 12-monthly instalment option is only available on passes purchased in 2018.

28. Will the prices really go up?

Yes. The prices for the **In-Person passes** will be as follows:

PRE-LAUNCH PRICE: £999 +VAT OR £99.90/month for 12 months

For sales before 5pm on Monday 24th September

EARLY BIRD PRICE: £1,499 +VAT OR £149.90/month for 12 months

For sales between 5pm on Monday 24th September & 5pm on Tuesday 27th November

STANDARD PRICE: £1,999 +VAT OR £199.90/month for 12 months

For sales after 5pm on Tuesday 27th November

The Livestream Pass will cost £999 + VAT whenever it is purchased.

29. I'd love to come but I can't afford to buy a pass...

It may sound trite, but isn't it the case really that you can't afford NOT to get a Pass? If money is that tight your business is clearly not in great shape and the insights, strategies, techniques and hands-on support available to you here is completely unprecedented, not just within EC but anywhere in the UK.

Think about it. You'll have access to:

- The Celebrity Success Summits
- Nigel's Masterclasses
- The Wednesday Livestream Workshops
- The Pi, Proper Implementation Journeys
- AND, The Implementor

Without an Unlimited EC Event Pass how are things going to improve for you in the next 12 months?

Oh, and don't forget... you can spread the cost over 12 months by choosing to pay in 12 instalments of just £99.90.

30. What are the topics of the Wednesday Workshops and who runs them?

Nigel will be running and hosting ALL the Wednesday Workshops. He'll usually have at least one guest joining him so you can rest assured that you'll be getting the highest quality content from genuine industry experts. The full list of topics that will be covered are on page 7 of booklet two.

31. How Interactive will the Wednesday Workshops with Nigel be?

Very. Nigel will take text chat and phone ins most weeks.

32. Are places limited on the Livestream events and do I have to register?

We're working hard to make sure that every Passholder that wants to log on to the Livestream will be able to do so. These are NOT Zoom calls. Think of them more like 'Nigel does The One Show'. You don't have to register in advance but you will have to login to get access.

33. Birmingham is too far to travel, can I just get access to the Livestreams?

Yes, absolutely.

Whilst there are soooooo many advantages to being 'in the room' we recognise that it's not always practical or possible to travel, which is exactly why all Unlimited EC Event Passholders will have access to all the Livestreams AND the recordings.

Still got questions?

If you have any unanswered questions about the EC Unlimited Events Passes, please get in touch:

Call us on:

0121 765 5551



Email us on:

Support@EntrepreneursCircle.org



Live Chat with us at:

ECPass.co.uk



Get a wriggle on!

**The Half-Price Pre-Launch
Offer Expires At:**

**5pm on
Monday
24th September**

Go to **[ECPass.co.uk](https://ecpass.co.uk)** to
secure your 2019 Unlimited EC
Event Pass before then...